CHV2O – LETTER OF COMPLAINT RUBRIC

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|  |  | **LEVEL ONE**  **(50-59%)** | **LEVEL TWO**  **(60-69%)** | **LEVEL THREE**  **(70-79%)** | **LEVEL FOUR**  **(80-100%)** |
| Thinking/Inquiry /25 | Problems & Reasoning | Limited information about the problem is provided as well as logic for current system | Some information about the problem is provided as well as logic for current system | Considerable information about the problem is provided as well as logic for current system | Thorough information about the problem is provided as well as logic for current system |
| Application /25 | Action Plan & Reasoning | Action plan & Reasoning shows a limited degree of logic  Provides limited convincing support for new plan | Action plan & Reasoning shows some degree of logic  Provides moderately convincing support for new plan | Action plan & Reasoning shows a considerable degree of logic  Provides convincing support for new plan | Action plan & Reasoning shows a high degree of logic  Provides highly convincing support for new plan |
| Communication /25 | Proper Letter Format  Grammar/Spelling/  Structure | Student follows letter format with limited effectiveness  Letter is littered with grammatical errors | Student follows letter format with some effectiveness  Several grammatical errors | Student follows letter format with considerable effectiveness  Very few grammatical errors | Student follows letter format with a high degree of effectiveness  No grammatical errors |

STUDENT NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_